

# Need help with your family dispute resolution conference agreement?

*Ask Legal Aid Queensland*

After you reach an agreement at a family dispute resolution conference, you may need help to understand what you need to do or how to make your agreement work.

## Why have a conference resolution support intervention (CRSI)?

This session gives you a chance to talk with a qualified social worker about issues that will help make the agreement work.

The social worker cannot change the agreement reached at the family dispute resolution conference.

The social worker can help you by:

- giving information to help you make your agreement work
- offering referrals to other groups or agencies that may be able to help you
- explaining your agreement and how it will affect you and your children.

## Is it confidential?

Yes, issues discussed during a session are confidential. But information that affects your children's or other people's safety cannot be kept secret.

## How should I prepare for it?

To make the most of your session you should:

- think about your agreement and the things you need to do to make it work
- write down any questions you have for the social worker so you don't forget to ask
- think about who else may need to talk with the social worker and have their contact details available. This will only be necessary if someone else is involved in the agreement.

The social worker only has a limited amount of time for your session and may only be able to discuss things with you once.

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*“The aim of the conference resolution support intervention (CRSI) is to explain the agreement and give you information to make your agreement work.”*

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## Who will be involved?

- you
- the other people from the family dispute resolution conference
- another person mentioned in the agreement
- the social worker.

Your solicitor and children cannot participate.

## Where is it held?

In most cases the session will happen over the telephone. You will need to have access to a landline phone (not a mobile phone) for the session.

Your social worker will contact you to arrange a suitable date and time.

## How long will it take?

This will depend on your case. It usually won't be more than one hour. When the social worker makes arrangements for your session, they can give you a more detailed estimate about how long it will take.

## What if I have a domestic violence protection order?

If you have a domestic violence protection order, we will give a copy to the social worker. The social worker will make sure the session meets your order's conditions.

If you have not previously given us a copy of your order, you should do so now.

## What happens after?

The social worker will give us a confidential report outlining the help given and issues discussed. The report is a brief outline only; specifics are not reported to us.

## What if I need an interpreter?

Please let us know if you need an interpreter. We will then arrange and pay for an interpreter for your session.



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*“I was having trouble putting my family dispute resolution conference agreement into action. Talking things through with the social worker really helped me get things on track.”*

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## YOUR LOCAL LEGAL AID OFFICE:

### BRISBANE

44 Herschel St, 4000

### BUNDABERG

2nd Floor, WIN Tower,  
Cnr Quay & Barolin Sts, 4670

### CABOOLTURE

Ground Floor, Kingsgate  
42 King St, 4510

### CAIRNS

Level 2, Cairns Square Complex  
Cnr Abbott and Shields Sts, 4870

### INALA

Level 1, Inala Commonwealth  
Offices, 20 Wirraway Pde, 4077

### IPSWICH

97 Brisbane St, 4305

### MACKAY

Ground Floor,  
17 Brisbane St, 4740

### MAROOCHYDORE

Ground Floor, M1 Building  
1 Duporth Ave, 4558

### MOUNT ISA

6 Miles St, 4825

### ROCKHAMPTON

Ground Floor, 35 Fitzroy St, 4700

### SOUTHPORT

1st Floor, 100 Scarborough St, 4215

### TOOWOOMBA

1st Floor, 154 Hume St, 4350

### TOWNSVILLE

3rd Floor, Northtown  
280 Flinders St, 4810

### WOODRIDGE

1st Floor, Woodridge Place,  
Cnr Ewing Rd & Carmody St, 4114

## FOR MORE INFORMATION ABOUT OUR SERVICES:

Phone 1300 65 11 88

[www.legalaid.qld.gov.au](http://www.legalaid.qld.gov.au)

